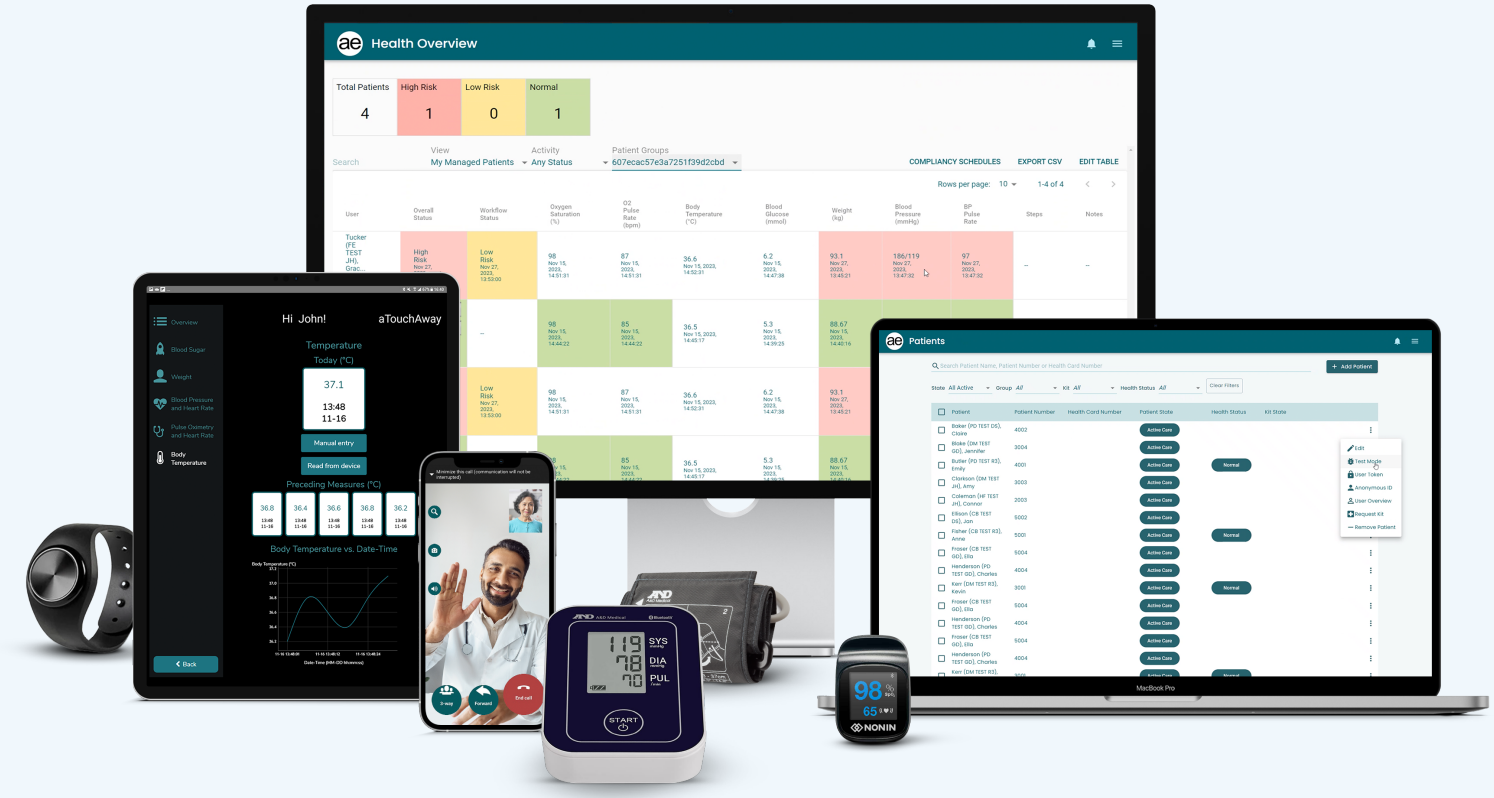
aetonix® | aTouchAway™

Choose Your Champion



Why is a Champion Important?

The Champion is critical to the successful implementation of the aTouchAway™ solution and is considered the Subject Matter Expert for your team from implementation to post-deployment. Moving from your existing clinical and operational flow to incorporating aTouchAway™ will require effective change management. Your clinical staff must understand the benefits of the aTouchAway™ solution and commit to the successful completion of training on ATLAS to support a seamless integration of the solution into their daily routine.



What is Expected of Your Champion?

The Champion will:

Day to Day Operations
Your champion will be involved with the day-to-day operations.

Seamless Integration
Works with key stakeholders across their organization to assist in adoption of the program.

Easy Implementation
Leads the team through program implementation with Aetonix®.

Communication
Acts as the key contact with Aetonix®.

Daily Tasks
Most importantly, coordinates and executes tasks that are essential to the successful, effective, and efficient running of the program.

Operational Workflow
Where needed, revisits (and revises) their operational workflow to incorporate the use of aTouchAway™ and involves clinical care team and/or champion as part of this.

Below we have outlined some pointers to help you choose the best personnel as a Champion that will support you in a successful program journey.

Who is the Ideal Champion?

An individual who:

- Is familiar with the existing operational workflow. **For example:**
  - How they currently run our program.
  - How they plan to run the program with the launch of aTouchAway™ solution.
  - Has prior experience with virtual patient care – or is willing to learn about it.
- Is keen on adopting new technology.
- Distributing program communications.
- Is dedicated to the successful administration of the program which may include:
  - Monitoring, analyzing, and assessing program performance against best practices.
  - Connecting with clinical leads about any program related issues or escalations responses.
- Can coordinate regular team meetings for discussions and review of program processes and patient outcomes.

Key initial Tasks for the Champion

- Be the first to complete ATLAS certification training.
- Act as the Subject Matter Expert post-deployment.
- Oversee implementation on client side.
- Confirm that the pathway build meets your specifications throughout validation.
- Work with Aetonix® to drive the Program Kickoff with your full team and ensure that testing & validation timelines are met.



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Contact us today to learn more about how Aetonix® can help you and your organization deliver the best care experience.

info@aetonix.com + 1 855-561-4591 www.aetonix.com